

## Accessing Services

Walk-ins accepted Monday-Friday 9am-7pm.

If you would like more information about the Crisis Center, call 718-470-8300.

## Fees

Northwell Health strives to improve the health of the communities it serves and is committed to providing the highest quality clinical care, educating the current and future generations of healthcare professionals, searching for new advances in medicine through the conduct of biomedical research, promoting health education and caring for the entire community.

Most health insurance plans including Medicare, Medicaid and Medicare supplements are accepted. Financial assistance is available for those who qualify.



**Pauline Walfisch, LCSW**  
Program Director

**Christina Gerdes, MD**  
Lead Psychiatrist

**Stephen Geisler, MD**  
Division Director

### Behavioral Health Crisis Center

75-59 263rd Street  
Glen Oaks, NY 11004  
Tel: (718) 470-8300  
Fax: (718/516) 470-3629



## Behavioral Health Crisis Center

Patient-Centered  
Walk-In Care





## Behavioral Health Crisis Center



Our mission at Zucker Hillside Hospital's Adult Outpatient Psychiatry Department is to improve the health and quality of life for the people we serve by providing evidence-based treatment and patient-centered care. The Crisis Center is dedicated to the pursuit of excellence and the provision of patient care services of the highest quality.

We strive to be a national behavioral health care leader, committed to excellence, compassion, and improving the health of the community by providing patients with appropriate levels of care and support during every stage of their treatment.

The Crisis Center provides walk-in evaluation and treatment to assist patients in their recovery from a wide range of psychiatric diagnoses and emotional issues.

### Types of services offered

The Crisis Center offers a number of different services to patients including, but not limited to:

- Crisis psychotherapy
- Evidence-based screening assessments
- Diagnostic evaluations
- Coordination of care
- Short-term treatment
- Medication management
- Referral and linkage to follow-up care



### Staff

A multi-disciplinary team of licensed professionals with extensive backgrounds in behavioral health provide a wide array of services. The treatment team includes:

- Psychiatrists
- Medical Assistants
- Social Workers
- Care Coordinators
- Peer Advocate

As an academic site for teaching and training future care providers, we incorporate state of the art treatment and access to the latest advanced care.

In order to provide the best patient care possible, the treatment team may consult with the patient's medical physician or previous mental health providers. The team welcomes and includes family members or significant others in the treatment process.